

WASHINGTON BEHAVIORAL MEDICINE, LLC

Privacy Policy

Last Updated March 10, 2022

Washington Behavioral Medicine, LLC, which we'll refer to as "WBMC", takes your privacy seriously and is committed to protecting the privacy of the information you share with us when you access and use our website.

This Privacy Policy applies only to the www.wbma.cc website, which we'll refer to in this policy as "our Site" or "the Site". Our Site is intended to be primarily informative, so that you can find out more about psychiatry, psychotherapy, different types of mental health treatment, the treatments we offer, and our practice. We also offer certain vitamins and supplements through our Site. We refer to our Site content and the products offered through our Site, collectively, as our "Products". Although you may use our Site to access our Patient Portal, this Policy does not apply to our Patient Portal, www.wbma.intakeq.com.

This Privacy Policy is not the same as our HIPAA Policy. Our HIPAA Policy is a separate document which you can see [here](#). Our HIPAA Policy contains important provisions about how we treat your "Protected Health Information". If you want to know how we treat your Protected Health Information or if certain information you've given us is subject to HIPAA, please click [here](#).

This Privacy Policy is presented in a layered format. Click thru to jump to a specific section.

WHO WE ARE AND OUR RELATIONSHIP WITH YOU

Washington Behavioral Medicine, LLC is a Maryland limited liability company. We provide highly personalized mental health services for children, adolescents, adults, and older adults. We offer psychiatry, psychotherapy, neuromodulation and testing services

HOW TO CONTACT US

We welcome your comments regarding this Privacy Policy and our privacy practices. If you have questions about this Policy or believe that we have not adhered to it, please contact us. You can contact us by email, phone, or regular mail and we will respond to your query within 30 days.

email: info@wbma.cc
phone: (301) 576-6044
mail: Washington Behavioral Medicine, LLC
5480 Wisconsin Ave.
Chevy Chase, Maryland 20815

INFORMATION WE COLLECT

Information We Collect From You

Information You Provide To Us

- **Request a consult** - When you access our Site, you may “request a consult” and when doing so, you provide us with your name, phone number, email address and other information about how we can help you.
- **Chatbot** – We offer a chatbot so that you can interact with us in real time. When you use our chatbot you provide us with your name, nature of your inquiry and other information necessary for us to assist you.
- **HIPAA** – If you give us health information via the when requesting a consult or using our chatbot, that information may be Protected Health Information governed by our [HIPAA Policy](#).

Information We Collect From Your Device

Cookies And Tracking Technologies We Use

As is true of most online platforms, we gather certain information automatically and store it. This information may include your Internet protocol (IP) address, browser type (for example Safari, Microsoft Internet Explorer, Firefox, or Chrome), Internet service provider (ISP), operating system (for example, Apple macOS, Apple iOS, Microsoft Windows, or Android), location, and the date and time you accessed our Site. We may link this automatically collected data to other information we collect about you so that we can provide a better user experience.

We use cookies, widgets, and similar technologies. These technologies are used to identify you while you are using our Site, analyze trends, administer our Site and gather demographic information about our user base as a whole. We may receive reports based on the use of these technologies on an individual as well as aggregated basis.

You can control the use of cookies at the individual browser level. Visit <https://www.allaboutcookies.org> to see how. However, if you reject certain cookies, you may not be able to access our Site or fully use our Site.

What We Track

We track your IP address, location, when and for how long you access our Site, Our Site does not respond to “Do Not Track” requests.

NOTICE, ACCESS, CHOICE, AND RETENTION

Our HIPAA Policy governs your right to control, access, correct and delete your Protected Health Information and how long we retain your Protected Health Information. For more information about our HIPAA Policy and how to control, access, correct and delete your Protected Health information please click [here](#).

THE WAY WE USE YOUR INFORMATION

We use the information collected on this Site:

- To ensure our Site is relevant and effective.
- To deliver our Site.
- To provide our Products.
- To provide information that is interesting to our Site users.

We use your name and email address to send marketing emails, unless you “unsubscribe” or opt-out of receiving these emails.

HOW WE SHARE YOUR DATA

We share data we collect on this Site with third parties to help us maintain and provide our Site. These companies are authorized to use personal information only as necessary to provide these services to us. These services may include:

- Providing Site security,
- Fulfilling orders,
- Providing customer service,
- Sending marketing communications,
- Conducting research and analysis, and
- Providing cloud computing infrastructure.

We also share your information with third parties under the following very limited circumstances:

Agents Acting on Our Behalf: We may share some of your information with other business partners who provide us with technical services. They will be granted access to only that information which is necessary for them to do their jobs. Any agents to whom we grant access to personal information are contractually barred from using or releasing that

information outside of the specific task we have asked them to perform. We have various agreements, policies, safeguards and certifications to ensure that these agents do not sell, distribute or use this information.

Product Purchases: We offer products through our third-party partner, [PureCapsPro](#). Please visit their website to learn more about their privacy and security features.

For Legal Reasons: We may disclose your information pursuant to judicial or other government subpoenas, warrants, orders, bankruptcy proceedings or similar legal process. We may also disclose your information if it is required to comply with the law, or with legal process served upon us, defend our legal rights or our property, or to act in urgent circumstances to protect the personal safety of our clients, employees, partners, or members of the public.

Acquisition: We may share information for purposes of an acquisition or merger of or by our company.

HOW YOU SHARE YOUR DATA WITH THIRD PARTIES

Links to Third Party WebSite

Our Site contains links to other websites, including our Patient Portal. When you click on certain links you may be rerouted to the third-party website. We encourage you to be aware when you leave our Site and to read the privacy statements of the other website you visit. This Privacy Policy applies solely to information collected by this Site.

Social Media

Our Site may include social media links, features and widgets, such as Facebook, Instagram, LinkedIn and Twitter. These features may collect your IP address, which page you are visiting on our Site and may set a cookie to enable the feature to function properly. Your interactions with these features are governed by the privacy statements of the companies providing the features and, depending upon their policies and agreements, they may share information they collect about you with us. We moderate and monitor posts on our social media accounts and reserve the right to block users or remove content. Please visit our Terms of Use to find out more about our social media guidelines and policies.

HOW WE KEEP YOUR INFORMATION SAFE

Hosting Privacy

Washington Behavioral Medicine, LLC does not maintain any physical servers or storage systems of our own. We partner with [Sasse Agency](#) for our computing power and database storage. We do not have access to our partner's physical servers or storage systems. To learn more about their privacy practices and security systems visit [here](#) .

CHILDREN UNDER 13

Our Site is not designed for children under age 13 and we do not knowingly collect information from children under age 13. If we discover that a child under 13 has provided us with personally identifiable information, we will delete that child's personally identifiable information from our records.

CHANGES TO THIS STATEMENT

We will occasionally update this Privacy Policy. When we post changes to this Privacy Policy, we will revise the "last revised" date at the top of this statement. We encourage you to periodically review this Policy to stay informed about how Washington Behavioral Medicine, LLC collects and uses your personal information.